



# PowerDepot Hybrid Inverter 3.6kW/5.5kW User Manual

# V1.0

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# BPE PowerDepot Hybrid Inverter Installation Guide

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# **1** Product Introduction

# 1.1 System Introduction

Our BPE PowerDepot Hybrid Inverter combines Solar PV, Battery Charging and Emergency Backup Power together with an easy-to-use Bluetooth App to manage your home's complete power needs.







# 1.2 BPE-HI-SP-3.6/5.5K Datasheet

In	verter Specifications	BPE-HI-SP-3.6K	BPE-HI-SP-5.5K				
Efficiency	Max Efficiency (PV to AC)	97.	3%				
	Max PV Power	900	WOW				
	Max PV Voltage	55	OV				
	Max Input Current (input A/input B)	15A/15A					
Innut (D\/)	Max Short Current (input A/input B)	20A/20A					
mput (PV)	Start Operating Voltage	9	VC				
	MPPT Voltage Range	70V-	520V				
	Number of MPPTs		2				
	String per MPPT		1				
	Compatible Battery Type	Lithium/Lead-acid					
	Nominal Battery Voltage	48V					
Input (BAT)	Battery Voltage Range	40V-60V					
	Max Charge/Discharge Current	120A/120A					
	Max Charge/Discharge Power	3680W/3680W	5500W/5500W				
	Lithium Battery Charge Curve	Self-adapt	ion to BMS				
	Protection Category	Cla	SS				
	DC Switch	Integrated					
	Anti-Islanding Protection	Integ	rated				
	AC Overcurrent Protection	Integ	rated				
	AC Short Circuit Protection	Integ	rated				
Protection	DC Reverse Connection	Integ	rated				
	Surge Arrester	DC Type III	, AC Type III				
	Insulation Detection	Integ	rated				
	Leakage Current Protection	Integ	rated				
	PV Overvoltage Category						
	AC Overvoltage Category						



Inverter Specifications		BPE-HI-SP-3.6K	BPE-HI-SP-5.5K				
	Nominal AC Output Power	3680W	5500W				
	Max AC Output Apparent Power	3680VA	5500VA				
	Max AC Output Power (PF=1)	3680W	5500W				
	Max AC Output Current	16A	25A				
<b>•</b> • •	Rated AC Voltage	220V ±	±10%				
Output (Grid)	AC Voltage Range	150V-300V (/	Adjustable)				
(dilu)	Rated Grid Frequency	50Hz/	60Hz				
	AC Frequency Range	45Hz-55Hz/55Hz-65Hz (Adjustable)					
	Grid Connection	Single	Phase				
	Power Factor	> 0.99 @ rated power (Ad	justable 0.8 LD – 0.8 LG)				
	THDI	<3% (Rate	d Power)				
	Nominal Output Voltage	23(	V				
	Nominal Output Frequency	50Hz/60Hz					
Output (Back up)	Nominal Output Power	3680W	5500W				
(васк ир)	Nominal Output Current	16A 25A					
	Transfer Time	10ms(typ) / 20ms(max)					
	THDV	<3% @ 100 % R Load					
Certifications	Grid	VDE-AR-N4105, IEC 61727/62116, AS 4777.2, EN 50549-1:2019, C10/11, G97					
	Safaty	IEC 62109-18-2 IEC 620/0-1 IEC 62/77-1					
	Marcanty	12C 02 103-182, 12C 0.	2040-1, ILC 02477-1				
	Max Operation Altitude	J 10	ars Im				
		4000111 <25 dP					
	Indise Lillission						
	Operating Temperature Pange						
	Delative Humidity	-25 (~					
		Natural	Cooling				
Conoral	Mounting	Natural	cockot				
General	Dimonsions (M/*H*D)	515mm*495r	nm*175mm				
	Woight	۲۵۱۱ کار ۲۵۱	/ J       (π				
	Weight DV Connection Via		<u>8</u>				
	PV CONNECTION Via		Connector				
	Dallery Connection Via (grid & back up)	Dedicated A	Connector				
		BPE, Dyness, Pyl					
	Dispidy						
	Communication Interface	RS485/CAN (for BMS), RS485, USB, DRM/RS485 (for Meter), Wi-Fi					

# 2 Electrical Connection

This chapter shows the details connection of BPE Hybrid Inverter.



# 2.1 Grounding

a. Connect the ground wire between inverter and system enclosure using an M5 screw





The inverter must be grounded; otherwise, there may be a risk of electric shock.



## b. Connect the BMS cable to the inverter BMS po



# 2.3 Grid/EPS Connection

For connecting the Grid/EPS connection please refer to the step below.

An AC breaker should be installed between inverter and the Grid/EPS.

a. Before connecting the AC cable from the inverter to the AC breaker, you must confirm the AC breaker is set to the off position.

b. Connect the PE conductor to grounding electrode, and connect the N and L conductors to AC breaker.

c. Finally, connect the Grid/EPS connector to the Hybrid Inverter and ensure you hear a click.

# NOTICE:

Multiple inverters in parallel are not allowed to share a circuit breaker.





# 2.4 PV Connection



# 2.5 Meter/CT Connection

You can monitor usage with a meter or a CT. The meter and CT can't be installed at the same time. The meter is optional

## Meter Connection

The PowerDepot A1 inverter only supports the CHNT-DDSU666 meter.



DDSU666

Before connecting to Grid, please install a seperate AC breaker (≥60A; not included) between the meter and Grid. This ensures the inverter can be safely disconnected for maintenance.

The connection diagram when using a meter is as shown in the figure below:



Please refer to the meter instruction manual for details.

**CT** Connection



Note: The arrow on the CT indicates the current flow direction from grid to the inverter.



# 2.6 Communication Connection

The inputs for all communcation devices are located on the bottom of the Hybrid Inverter.



Interface		Description		
USB		For USB communication upgrade		
LAN		For ethernet communication upgrade		
BMS		Lithium battery communication interface		
DRM		Demand response mode		
METER/CT		For Meter/CT communication		
	NTC	Temperature sensor terminal of lead-acid battery		
9-Pins	RMO	Remote control		
DRY		DI/DO control		
GPRS/WI	Fl	For GPRS/WIFI communication		

# BMS Connection (Inverter BMS port definition)



PIN	1	2	3	4
Function Description	RS485_A	RS485_B	GND_S	GND_S
PIN	5	6	7	8
Function Description	GND_S	GND_S	CAN_L	CAN_H





## **DRMs** Connection

DRMs is a shortened form for "inverter demand response modes". It is a compulsory requirement for inverters in Australia.



	1		-
-	Z	ſ	۶
	L	Т	٦
	enna of	U to the fr	ofor

Pin 12345678

PIN	1	2	1.3	3	4
Function Description	DRM1/5	DRM2/8	DR	W3V7	DRM4/8
PIN	5	6	Ĩ	7	8
Function Description	REF	DRM OVC	OM	NC	NG

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# 2.7 Meter/CT Communication Connection

# RJ45 Terminal Configuration of Meter/CT Communication

PIN	1	2	3	4	5	6	7	8
Function Description	RS485_A	RS485_B	RS485_A	RS485_B	CT+	CT-	NC	NC

# Meter Connection



Connect meter. Refer to the following steps:





# 2.8 RS485 Connection

# RJ45 Terminal Configuration of RS485 Communication

D D E PE	PIN	А	В	PE	PE
ABIE	Function Description	RS485_A	RS485_B	PE	PE

## Connect RS485. Refer to the following steps:





# 2.9 NTC/RMO/DRY Connection(s)

# 9-Pins Terminal Configuration of Auxiliary Communication



	PIN	Function Description
	1	NO1 (Normal Open)
9	2	N1
	3	NC1 (Normal Close)
	4	NC2 (Normal Close)
	5	N2
	6	NC2 (Normal Close)
	7	REMO OFF
	8	GND S (NTC BAT)
	9	NTC BAT+





# 2.10 Wi-Fi Datalogger Connection

This datalogger is used for connecting to Wi-Fi to use Solarman online monitoring.



# 3 System Operation

# 3.1 Inverter Working Modes

The PowerDepot Hybrid Inverter supports several different working modes which can be programmed on the SolarHope App.

## 3.1.1 Self Used Mode

Go to the "Hybrid Work Mode" menu, and select the "Self Used Mode" work mode. Under Self Used Mode, the priority of PV energy will be Load > Battery > Grid, that means the energy produced by PV gives priority to local loads, excess energy is used for charging the battery, and the remaining energy is fed into the grid. This is the default mode to increase the self-consumption rate.

## a) Excess PV Energy

When there is plenty PV energy available, the PV energy will be first consumed by loads, the excess energy will be used to charge the battery. Then, the remaining energy will be fed into the grid.



## b) Limited PV power

When the PV energy is not enough to cover all the loads, all the PV energy will be used for load, and the remaining part will be supported by the battery. If this does not satisfy the load, more power will be taken from the Grid.





# 3.1.1.1 Time-Based Control Mode

At the bottom of the page in the SolarHope App, you will see an option for "Time-based Control". By enabling this mode, you can control the charging and discharging of the battery. You can set the following parameters based on your requirements:

- Charge and discharge frequency: one time or daily
- Charging start time: 0 to 24 hours
- Charging end time: 0 to 24 hours
- Discharge start time: 0 to 24 hours
- Discharge end time: 0 to 24 hours

You can also choose whether to allow the grid to charge the battery, which is disabled by default. If the user enables the "Grid Charge Function", the

"Maximum Grid Charge Power" and "Capacity of Grid Charge End" can be set. When the battery capacity reaches the set value of "Capacity of Grid Charge End", the grid will stop charging the battery.

## 3.1.2 Feed-in Priority Mode

Go to the "Hybrid Work Mode" menu, and select the "Feed-in Priority Mode" working mode. Under this mode, the priority of PV energy will be Load > Grid > Battery, that means the energy produced by PV gives priority to local loads, excess energy is fed into the grid, and the remaining energy is used for charging the battery.

## a) Excess PV Energy

When there is plenty of PV energy, the PV energy will be first consumed by loads, if there is excess PV power, then the excessive power will be fed into grid. If there is any remaining PV power, it will redirected to charge the battery.



## b) Limited PV Energy

When PV energy is limited and can not meet the feed-in grid power, the battery will discharge to meet it.





# c) No PV Input

The inverter will first discharge the battery energy for home load consuming when no PV input is detected. If the demand is not met by the battery, then the inverter will consume energy from the grid.



## 3.1.4 Back-up Mode

Go to the "Hybrid work mode" menu, and select the "Back-up Mode" working mode. Under this mode, the priority of PV energy will be Battery > Load > Grid. This mode aims at charging the battery quickly, and at the same time, you can choose whether to allow grid to charging the battery.

## Disable Grid Charging

In this mode, the battery can be charged only with PV power, and the charging power varies depending on the available PV power.

## a) Excess PV power

When there is plenty of PV energy, PV charges the battery first, then meets the load requirements, and the rest is fed into the grid.





# b) Limited PV power

When PV energy is limited, PV gives priority to charging the battery, and the grid directly meets the load demand.



## Allow Grid Charging

In this situation, the battery can be charged both with PV and grid.

## a) Excess PV power

When there is plenty of PV energy, PV charges the battery first, then meets the load requirements, and the rest is fed into the grid.





## b) Limited PV power

When the PV energy is not enough to charge the battery, the grid energy will charge the battery as required. Meanwhile, the grid energy is consumed by loads.



# 3.2 Powering on the System

Check and confirm the installation is secure to the wall and that all connections are tight. Then confirm the connections of AC, Battery, PV etc. are correct. Confirm the parameters and configurations conform to relevant requirements.

AC Frequency 50/60Hz	PV Voltage 90~530V
Battery Voltage 42~60V	Grid AC Voltage 180~270V

Make sure all the above aspects are correct, then follow the procedure below to start up the inverter:

- 1) Power on PV.
- 2) Power on the Battery.
- 3) Power on the AC.
- 4) Power on the EPS.
- 5) Connect the SolarHope App via Bluetooth. Please refer to Section 7.2 for details.
- 6) Click on "Quick Setup" and follow the start up steps. Please refer to Section 7.2 for details.

# 3.3 Shutdown Procedure

For routine system maintenance, please follow the below procedure:

- 1) Connect the SolarHope App via Bluetooth. Please refer to Section 7.2 for details.
- 2) Click the Power OFF on the App. Please refer to Section 7.2 for details.
- 3) Power off the EPS.
- 4) Power off the AC.
- 5) Power off the Battery.
- 6) Power off the PV.
- 7) If you need to disconnect the inverter cables, please wait at least 10 minutes before touching these parts of inverter.



# 4 User Interface

# 4.1 LED

LED Indicator	Status	Description							
	On	PV input is normal.	This section describes the LED panel. LED indicator includes PV, BAT, GRID, EPS, COM, ALARM indicators.	۲	٢	٢		۲	۲
PV	Blink	PV input is abnormal.	indicator states under the running state of the inverter.	PV	BAT	GRID	EPS	COM	ALARM
	Off	PV is unavailable.							
	On	Battery is charging.							
BAT	Blink	Battery is discharging. Battery is abnormal.							
	Off	Battery is unavailable.							
GRID	On	GRID is available and normal.							
	Blink	GRID is available and abnormal.							
	Off	GRID is unavailable.							
	On	Communication is ok.							
COM	Off	Power supply is unavailable.							
	On	EPS power is available.							
EPS	Blink	EPS output is abnormal.							
	Off	EPS power is unavailable.							
	On	Fault has occurred and inverter shuts down.							
ALARM	Blink	Alarms has occurred but inverter doesn't shut down.							
	Off	No fault.							

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#### Badger Power Electronics

Details	Code	PV LED	Grid LED	BAT LED	EPS LED	COM LED	ALARM LED
<sup>2</sup> V normal		•	0	0	0	0	o
No PV		0	0	0	Ø	0	o
<sup>o</sup> V over voltage	BO						
<sup>o</sup> V under voltage	B4						
PV irradiation weak	85	+	0	Ø	Ø	0	0
V string reverse	87	^	•	9	•	9	0
V string abnormal	B3						
in grid		0		Ø	Ô	Ô	0
id over voltage	A0	0		0	0	9	0
rid under voltage	A1						
Grid absent	A2						
Srid over frequency	A3	0	+	0	0	0	0
Grid under frequency	A4	0	×	6	0	Ø	0
Grid abnormal	A6						
Grid over mean voltage	A7						
Veutral live wire reversed	8A						
3attery in charge		0	0	•	0	0	0
lattery absent	D1	0	0	٥	Ø	0	0
lattery in discharge		0	0	**	0	0	0
lattery under voltage	D3						
Sattery over voltage	D2						
sattery discharge over current. Battery rever temperature	05	0	0	*	O	0	0
Rattery under temperature	D6						
Communication loss (Inverter - BMS)	08						
PS output active	-	0	0	0		n	0
PS output mactive		0	0	0		0	0
DP shad size 0	59		9	9	×	9	9
EPS over load	DC						
EPS output voltage abnormal	D7	0	0	0	*	0	0

# 4.2 App Setting Guide

# 4.2.1

Download "SolarHope" from the App Store or Google Play store.

The App will need access to some permissions such as device's location to function correctly.

# 4.2.2 App Architecture

Local connection: The SolarHope App receives data from inverter through the Bluetooth connection. This uses Modbus protocols to display and configure inverter parameter.





### 4.2.3 Local Setting

### Access Permission

Before using the local setting, "SolarHope" App will need access to some permissions.

#### Connect Inverter

First, tap on "Bluetooth Connection" and then select "Manual Connection". This will allow you to connect to the inverter by selecting it's serial number from the menu on the screen.



# SolarHome App Quick Setup Guide

### 1.Connect to the Router.

Step 1 Enter the Quick Setup page.

Step 2 Enter in the Wi-Fi network SSID and password, then hit Next.

XXXXX 19.1kWh <sub>E-Today</sub>	XXXX 494kWh <sub>E-Total</sub>		
Self used mode	405W		
221kW		XXXXXXX	X
Production: 53.0% Consumed directly: 10.1kWh	: 19.1kWh 47.0% To Grid: 8.97kWh	1 2 3 Step1 Set parameters the inverte to the router.	4 5 er to connect
Consumption: 76.0% PV Supply directly: 7.50kWh Basic	9.87kWh 24.0% From Grid:2.37kWh	SSID	
Current Power	2.71kW	WIFI SSID enter	each item to the information.
Quick Setup Chart Home			Next

2. Set Grid parameters Step 1 Click each item to enter the Grid parameters. Step 2 Click Next.





3. Set Power Limit parameters.

Step 1 Click each item to enter the Power Limit parameters. Step 2 Click Next.

XXXXXXXX	
Step3 Set parameters for the inver power limit. Power control	ter to connect to the
Meter location Meter Type Power flow direction	Click each item to enter the information.
Digital meter modbus address Maximum feed in grid power(W)	
Previous	Next

4. Set the Inverter Work Mode

Step 1 Select the prefered work mode and enable EPS Output if required. Step 2 Click Next.

5. Start Inverter Step 1 Click U.







### App Power Chart

The power chart can be displayed by Day, Month and Year. For each option, you can view both Production and Consumption. The different icons and colours are used to display the different elements of the inverter.



Colour: Blue Definition: Load consumption only from PV



Colour: Red Definition: Battery charging from PV or Grid



Colour: Red Definition: Battery discharge power for load consumption or feed-in grid



Colour: Purple Definition: Consumption power from grid



Colour: Purple Definition: Feed-in grid power from PV or Battery



Colour: Orange Definition: Home loads



Colour: Orange Definition: PV generating power

### 1. Viewing Inverter Data

Go to Chart, then select the Day page. It will show the Daily Production or Consumption Curve on this page. You can swipe the screen left and right to switch between graphs.

#### Day Chart--Production



The day chart shows the PV production power distributed with three parts: Load consumption power (Blue) Battery charge power (Red) Feed-in grid power (Purple)



Day Chart--Consumption



## 2. Monthly Inverter Data

Go to Chart > Month page. It will show the Monthly Production or Consumption Curve in this page. You can swipe the screen left and right to switch between the graphs.

### Month Chart--Production



The above combination day chart shows the load consumption power from three parts: Load consumption capacity (Blue) Battery storage capacity (Red) Feed-in grid capacity (Purple)



#### Year Chart--Consumption



The above combination year chart shows the load consumption capacity from three parts: PV generation capacity (Blue) Battery discharge capacity (Red) Grid capacity (Purple)

## 2. Local Setting Homepage

This page shows the basic information of the inverter as well as any alarms.



## History Log

Press Log at the bottom and then go to the history logpage (as shown below). It contains all the logs for the inverter





#### Maintenance

#### Go to Console page. And click Maintenance

	XXXXXXXX	< Maintenance
	Maintenance >	Basic information Model Name
	Access Management >	S I E-INV- BiddioGuimbar XXXX- MadacRARX/orsion
Consumed directly: 10.1kWh To Grid: 8.97kWh	(w) Communication Setting >	XX Slave DSP Version
Consumption: 9.87kWh 76.0% 24.0% PV Supply directly: 7.50kWh From Grid:2.37kWh	F Grid Parameters >	CSB Version XXX RG/DC converter Version
urrent Power 2.71kW	Feature Parameters >	Maerlaining
Setup Chart Home	✓ Power Limit >	Power On Samon the mentan Power Off Turn off the Meeting
	Reactive Power Control	Factory data reset Parameters all be weet to factory data Clear historical information
	X Masking Fault Detection >	Class Nonalcal Internation Data Management
	Other Setting >	History export 40 dwide tenary will be apported to real deartery Daily energy output
	(a) Hybrid Setting >	Monthly Energy Yield Export
	Logout	Annual output The energy state will be exported in our directory About
	Culick Setup Chart Home Log Console	App Version

In this page, you can view the basic information such as firmware versions and preform some maintaining operations like turn off/on the inverter and manage data.

#### Console

#### Access Management

Go to Console > Access Management page. In this page, you can switch the login permission. This page is only required when speaking with Technical Support, they will provide you with the password.

	XXXXXXXX		Access Management	
>	Maintenance	>	Change User Change Access Level	Enter administrator password
÷	Access Management	>	→	Administrator password forgotten?
((+1)	Communication Setting	>		-1 LOGIN AS ADMINISTRATOR
٠	Grid Parameters	>		LOGIN AS GUEST
⊞	Feature Parameters	>		
¥	Power Limit	>		
۰	Reactive Power Control	>		
*	Masking Fault Detection	>		
-	Other Setting	>		
<b>B</b> 0	Hybrid Setting	>		
	Logout			
Quick Se		¢ Console		

#### **Communication Setting**

Go to Console > Communication Setting page. In this page, you can set or change the parameters of communication settings: Basic Setting, RS485 Setting and Ethernet Setting.

	XXXXXXXX		<		8	< Basic Setting
~	Maintenance	>		Basic Setting		IP address
•	Access Management	,	-	RS485 Setting	20	WIFI Router Settings
(1-3)	Communication Setting		e,	Ethernet Setting	39K	
Ŧ	Grid Parameters	>				< RS485 Setting Healbus Address
▦	Feature Parameters	>				
¥	Power Limit	>				
•	Reactive Power Control					< Ethernet Setting
	neachier and control					
*	Masking Fault Detection	>			L,	IF Mode
*	Masking Fault Detection	>			L,	IF Address 169266-021 IF Matk 26536-756-0
× =	Masking Fault Detection Other Setting Hybrid Setting	, , ,			L,	IF Flode  F Addess  109,256.071  F Mask 26.596.59.6  Gateway 149 148.60  149 148.60
× =	Masking Fault Detection Other Setting Hybrid Setting Logout	> >			L,	IF Adde IF Address 169356.07 General General IF Ads. Gateway 169146.00 Ender Fractor Del F

#### Grid Parameters

Go to Console > Grid Parameters page. In this page, you can set or change the parameters of Grid side, as shown in the figure.

#### Feature Parameters

Go toConsole > Feature Parameters page. In this page, you can set or change the feature parameters, as shown in the figure.

#### Power Limit

Go to Console > Power Limit page. In this page, you can set or change the parameters of power limit, as shown in the figure.

Power control Digital Power Meter

Meter location On Grid

Meter Type

From grid to in Digital meter modbus address

Power flow direction

Maximum feed in grid power(W)

	XXXXXXXX	
figure.	Maintenance	>
	Access Management	>
	(••) Communication Setting	>
e.	F Grid Parameters	,
	Feature Parameters	
	V Power Limit	
e	Reactive Power Control	
	Masking Fault Detection	
	Other Setting	>
	(In the setting (In the setting (In the setting (In the setting (In the set is a set in the s	
	Logout	
<i>7</i> 4	Guick Setup Chart Home Log	Conso
K Feature Parameters	Crid Parameters	
Low Voltage Through	Standard Code Unknown	
Island Detection	First Connect Delay Time(s)	_
Isolation Detection	Reconnect Delay Time (s)	
Leakage Current Detection(GFCI)	Frequency High Loss Level_1(Hz)	
Terminal Resistor	Frequency Low loss Level_1(Hz)	
Derated Power(%)	Voltage High Loss Level_1(V)	
0	Voltage Low Loss Level_1(V)	

cy High Loss Time Level\_1(ms)

loss Time Level\_1(ms)

Voltage High Loss Time Level\_1(ms)

Low Loss Time Level\_1(ms)

y High Loss Level\_2(Hz)

ge High Loss Level\_2(V)

cy High Loss Time Level\_2(ms)

Voltage High Loss Time Level\_2(ms)

Insulation Impedance(kΩ)

Leakage Current Point(mA)

Unbalanced Voltage Point(%)

Moving Average Voltage Limit(V)

Power Factor 0.00



#### **Reactive Power Control**

Go to Console > Reactive Power Control page. In this page, you can set or change the Reactive Power Control parameters.



#### Other Setting

Go to Console > Other Setting page. In this page, you can set other setting parameters.





#### Hybrid Setting

Go to Console > Hybrid Setting page. In this page, you can set Hybrid Setting parameters.



# 4.3 Remote Monitoring

## 4.3.1 Remote Monitoring

Included with every BPE PowerDepot Inverter is a Wi-Fi data logger that connects the inverter to the online monitoring platform Solarman.

Before maintaining and commissioning inverter and its peripheral distribution unit, switch off all the charged terminals of the inverter and wait at least 10 minutes after the inverter is powered off.

# 5. Maintenance

#### 5.1 Routine Maintenance

Items	Check Content	Maintain Content	Maintenance Interval
Inverter output status	Statistically maintain the status of electrical yield, and remotely monitor its abnormal status.	N/A	Weekly
PV inverter cleaning	Check periodically that the heat sink is free from dust and blockage.	Clean periodically the heat sink.	Yearly
PV inverter running status	Check that the inverter is not damaged or deformed. Check for normal sound emitted during inverter operation. Check and ensure that all inverter communications are running well.	If there is any abnormal phenomenon, replace the relevant parts.	Monthly
PV inverter electrical connections	Check that all AC, DC and communication cables are securely connected; Check that GND cables are securely connected; Check that all cables are intact and free from aging.	If there is any abnormal phenomenon, replace the cable or re-connect it.	Semiannually



# 5.2 System Troubleshooting

Code	Alarm Information	Suggestions	
AO	Grid over voltage	1. If the alarm occurs occasionally, possibly the power grid	
A1	Grid under voltage	voltage is abnormal temporarily, and no action is required. 2. If the alarm occurs repeatedly, contact the local power station. After receiving approval of the local power bureau,	
A3	Grid over frequency	revise the electrical protection parameter settings on the inverter through the App. 3. If the alarm persists for along time, check whether the AC	
A4	Grid under frequency	circuit breaker /AC terminals is disconnected, or if the grid has a power outage.	
A2	Grid absent	Wait fill power is restored.	
B0	PV over voltage	Check whether the maximum input voltage of a single PV string exceeds the MPPT working voltage. If yee, modify the number of PV module connection strings.	
B1	PV insulation abnormal	Check the insulation resistance against the ground for the PV strings. If a short circuit has occurred, rectify the fault     If the insulation resistance against the ground is less than the default value in a rainy environment, set insulation resistance protection on the App.	
B2	Leakage current abnormal	1. If the alarm occurs occasionally, the inverter can be automatically recovered to the normal operating status after the fault is rectified.     2. If the alarm occurs repeatedly, contact your dealer for technical support.	
B4	PV under voltage	If the alarm occurs occasionally, possibly the external circuits are abnormal accidentially. The inverter automatically recovers to the normal operating status after the fault is rectified.     If the alarm occurs repeatedly or last a long time, check whether the insulation resistance against the ground of PV strings is too low.	
CO	Internal power supply abnormal	If the alarm occurs occasionally, the inverter can be automatically restored, and no action isrequired.     If the alarm occurs repeatedly, please contact the customer service.	

C2	Inverter over dc-bias current	<ol> <li>If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required.</li> <li>If the alarm occurs repeatedly, and the inverter fails to generate power, contact the customer service.</li> </ol>
СЗ	Inverter relay abnormal	<ol> <li>If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required.</li> <li>If the alarm occurs repeatedly, pls. refer to the suggestions or measures of Grid over voltage. If the inverter fails to generate power, contact the customer service center. If there is no abnormality on the grid side, the machine fault can be determined. (If you open the cover and find traces of damage to the relay, it can be concluded that the machine is faulty.) And pls. contact the customer service.</li> </ol>
CN	Remote off	<ol> <li>Local manual shutdown is performed in APP.</li> <li>The monitor executed the remote shutdown instruction.</li> <li>Remove the communication module and confirm whother the alarm disappears. If yes, replace the communication module. Otherwise, please contact the customer service.</li> </ol>
C5	Inverter over temperature	<ol> <li>If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required.</li> <li>If the alarm occurs repeatedly, please check whether the installation site has direct sunlight, bad ventilation, or high antivient temperature (such as installed on the parapet). Yet, if the ambient temperature is lower than 45° C and the heat dissipation and ventilation is good, please contact customer service.</li> </ol>
C6	GFCI abnormal	<ol> <li>If the alarm occurs occasionally, it could have been an occasional exception to the external wring. The inverter can be automatically recovered. No action is required.</li> <li>If it occurs repeatedly or cannot be recovered for a long time, please contact customer service.</li> </ol>
B7	PV string reverse	Check and modify the positive and negative polarity of the input string
C8	Fan abnormal	<ol> <li>If the alarm occurs occasionally, please restart the inverter.</li> <li>If it occurs repeatedly or cannot be recovered for a long time, check whether the external fan is blocked by other objects. Otherwise, Please contact customer service.</li> </ol>
C9	Unbalance Dc-link voltage	<ol> <li>If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required.</li> </ol>
CA	Dc-link over voltage	<ol> <li>If the alarm occurs repeatedly, the inverter cannot work properly.</li> <li>Please contact customer service.</li> </ol>

СВ	Internal communication error	<ol> <li>If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required.</li> </ol>	
cc	Software incompatibility	<ol> <li>If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.</li> </ol>	
CD	Internal storage error	<ol> <li>If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required.</li> </ol>	
CE	Data inconsistency	<ol> <li>If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.</li> </ol>	
CF	Inverter abnormal	1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required.	
CG	Boost abnormal	<ol> <li>If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.</li> </ol>	
CJ	Meter lost	Check the motor parameter settings     Check whether the communication address of the inverter is     consistent with that of the electricity meter through local APP.     The communication line is connected incorrectly or in bad contact     electricity meter failure:         f. If exclude the above faults, the alarm continues to occur, please         contact the customer service center.	
P1	Parallel ID warning	It is Parallel ID Alarm. Pls. check the parallel communication cable, and check whether any inverter joins or exits online. All inverters are powered off completely, check the line, and then power on the inverters again to ensure that the alarm is lifted	
P2	Parallel SYN signal warning	Parallel synchronization signal is abnormal. Check whether the parallel communication cable is properly connected.	
P3	Parallel BAT abnormal	The parallel battery is abnormal. Check w hether the battery of the inverter is reported low voltage or the battery is not connected.	
P4	Parallel GRID abnormal	The parallel grid is abnormal.Check w hether the grid of the inverter is abnormal.	

D2	Battery over voltage	If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.     2. Chockwhether the battery overvoltage protection value is improperly set.     3. The battery is abnormal.     4. If exclude the above, the alarm continues to occur, please contact customer service.
D3	Battery under voltage	If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.     2. Check the communication line connection between BMS and inverter (lithium battery).     3. The battery is empty or the battery voltage is lower than the SOC cut- off voltage.     4. The battery undervoltage protection value is improperly set.     5. The battery is abnormal.     6. If exclude the above, the alarm continues to occur, please contact the customer service center.
D4	Battery discharger over curren	Check whether the battery parameters are correctly set.     The battery is undervoltage.     Check whether a separate battery is loaded and the discharge current exceeds the battery specifications.     The battery is abnormal.     Si frexclude the above, and the alarm continues to occur, please contact customer service.
D5	Battery over temperature	<ol> <li>If the alarm occurs repeatedly, please check whether the installation site is in direct surlight and whether the ambient temperature is too high (such as in a closed room).</li> </ol>
D6	Battery under temperature	<ol> <li>If the battery is abnormal, replace it with a new one</li> <li>If exclude the above, and the alarm continues to occur, please contact the customer service conter,</li> </ol>
D7	EPS output voltage abnormal	1. Check whether the EPS voltage and frequency Settings are within the specified range     2. Check whether the EPS port is overloaded     3. When not connected to the power grid, check whether EPS output is normal     4. If exclude the above, and the alarm continues to occur, please contact customer service.
D8	Communication error (Inverter-BMS)	Check whether the battery is disconnected.     Check whether the battery is well connected with the inverter.     Confirm that the battery is compatible with the inverter. It is     recommended to use CAN communication     Check whether the communication cable or port between the battery     and the inverter is faulty.     If exclude the above, and the alarm continues to occur, please     contact the cathore sonice conter.



D9	Internal communication loss (E-M)	Check whether the communication cables between EPS, electricity meter and inverter are well connected and whether the wining is correct 2. Check whether the communication distance is within the specific ad range 3. Disconnect the external communication and restart the electricity meter and inverter. If acclude the above, and the alarm continues to occur, please contact the customer service center.
DA	Internal communication loss (M-D)	
cu	Dodo abnormal	<ol> <li>If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required.</li> <li>If the alarm occurs repeatody, please check:</li> <li>Check whether the MC4 terminal on the PV side is securely connected.</li> <li>Check whether the voltage at the PV side is open circuit, short circuit or ground to ground, etc.</li> <li>Bi exclude the above, and the alarm continues to occur, please contact the customer service center.</li> </ol>
СР	EPS over dc-bias voltage	<ol> <li>If the alarm occurs occasionally, the inverter can be automatically recovered and no action is tropined.</li> <li>If the alarm occurs inpeatedly, the inverter cannot work property. Pls. contact the customer service center.</li> </ol>
DB	EPS short circuit	<ol> <li>Check whether the live line and null line of EPS output are short- circuited.</li> <li>If it is continued that the output is not short-circuided or an atiam, please contact customer service to report for reperir (aller the involveshooting of atam problems, EPS switch needs to be manually turned on during normal use).</li> </ol>
DC	EPS over load	<ol> <li>Disconnect the EPS load and check whether the alarm is in ed.</li> <li>If the load is disconnected but the alarm still exists, please contact the customer service. (After the alarm is lift ad, the EPS switch needs to be monually turned on for normal use.)</li> </ol>

# 5.3 Removing the Inverter

 Before removing DC input connector, double check DC input switch is turned to OFF to avoid inverter damage and personal injury.

Perform the following procedures to remove the inverter:

Step 1. Disconnect all cables from the inverter, including communications cables, DC input power cables, AC output power cables, and protective ground (GND) cable, as shown below.



Step 2. Remove the inverter from the mounting bracket.